WEIKANG

NECK & SHOULDER MASSAGER

WITH HEAT

NM-089 User Manual

- Thank you for purchasing the WEIKANG Neck & Shoulder Massager;
- Please keep this manual for reference and for future use;
- Please read instructions carefully before you use the massager.

Technical Specifications:

Product Name	WEIKANG NECK & SHOULDER MASSAGER
Product Model	NM-089
Power Output	DC12V 2A
Frequency	50/60Hz
Timer	About 15 min
Net Weight	1.8KGS
Gross Weight	2.1KGS
pprox. Size	40*16*31.5cm

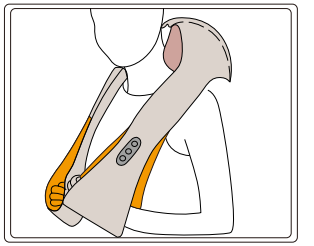
Proper Product Disposal:

To avoid any damage to the environment and human health, the product should be disposed of properly at your local recycling center.

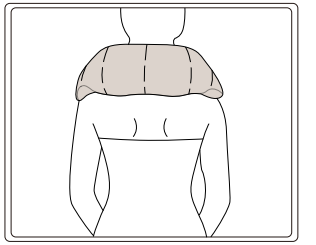
Please contact your retailer or local recycling center for steps to help minimize E-Waste in our environment.

Massage Methods:

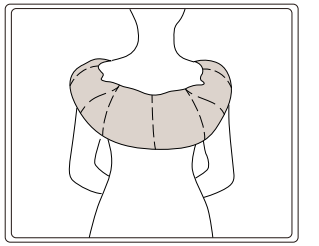
Can be used on the following areas shown below.



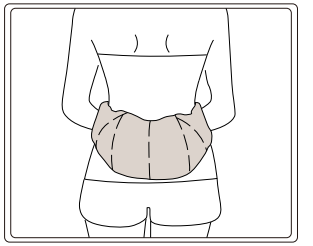
Neck and Shoulder



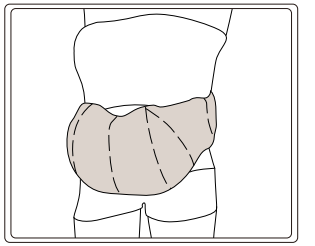
Neck



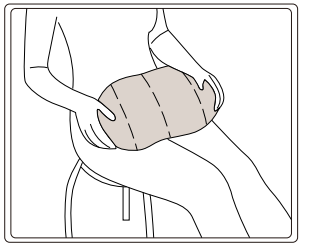
Back



Waist



Abdomen

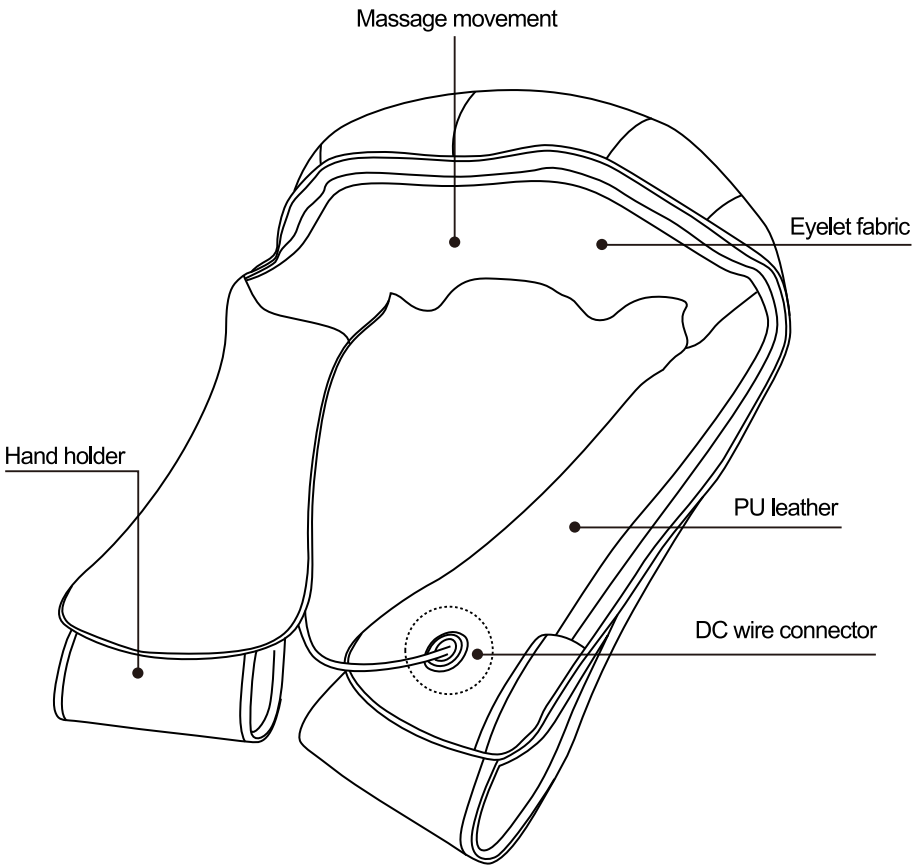


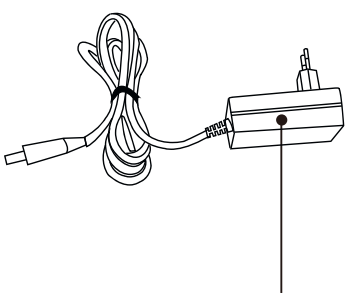
Thigh

Function:

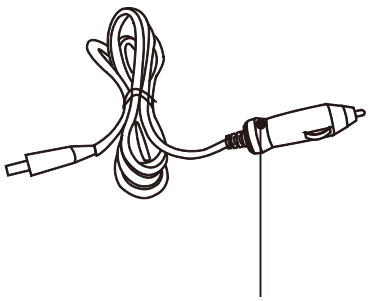
- Similar to a human kneading massage, it can provide your neck, shoulders,waist, and legs unprecedented comfort.
- The kneading heads can massage in forward and reverse directions. Its rhythmic and comfortable motions can help improve blood circulation, relax tight muscles,and promote quality sleep.
- Its design is ergonomic and user-friendly. Simply pull on the ends with varying force for the perfect massage on various parts of the body.
- With a car charger and regular house adapter included, it can be used at home or in the car. It is ideal to help soothe aching muscles while at a rest stop during long distance drives.

Parts And Names:





Power adapter
Approx. Size



Car charger

Important Safeguards:

When using electronic products, especially notice and follow the use instructions.
Read all instructions before using.

Danger:

To reduce the risk of electrocution, please follow these instructions below.
Always unplug and switch off the appliance after use and before cleaning.

Warning:

To reduce the risk of burns, electrocution, fire or injury to persons:

1) An appliance should never be left unattended when plugged in. Unplug from outlet when not in use and before putting on or taking off parts or attachments.
2) Don not operate under a blanket or pillow. Excessive heating can occur and cause fire, electrocution or injury to persons.
3) Close supervision is necessary when this appliance is used near children.
4) Do not attempt to disassemble or repair product oneself. Do not attempt to repair unit with non-manufacturer's parts. Seek licensed professional / center to repair only.
5) Never operate this appliance if it has a damaged cord or plug. If it is not working properly, if it has been dropped or damaged, or dropped into water, return it to a service center for examination and repair.
6) Do not pull the cord to move the product, or use the power cord as a grip.
7) Keep cord away from heated surfaces.
8) Do not operate product under the condition of outlet obstruction. Please keep the outlet area clear and clean.
9) Never drop or insert any object into any opening.
10) Do not use this appliance for outdoor use.
11) Do not operate where aerosol (spray) products are being used. Do not operate near any flammable fumes or gases.
12) To disconnect, turn all controls to the "off" position, then remove plug from outlet.
13) Appliance is intended for adult use only. Do not allow kids under 13 years old to use. For people with disabilities, proper supervision by another adult is needed before operation of the product.
14) Product is intended for use as shown in instructions only. To ensure user safety, do not treat product as a toy or recreational equipment.
15) Use extreme caution when using the warm function of this product to avoid burns to skin. For those with sensitive skin, test product and remove quickly if device becomes too warm. Improper use of warm function can be dangerous for certain users. Use warm function only as needed. Switch off if not needed.
16) This appliance is not intended to be used by people of poor health or history of poor health. Stop using this product if you experience pain or discomfort to any parts of your body while using this product. Seek medical attention.
17) Keep product away from children. Store in secure place after use. Do not expose to sunlight and high temperatures exceeding 104 °F. Remove from car after use.

Please keep manual for reference and always follow usage instructions.

Item is intended only for indoor use.

Other Important Safeguards:

Don'ts	When moving product from a cold place to a warm place, please wait one hour before use to prevent water condensing on the unit. Dampness and condensation can cause unit to malfunction.
	Don't use appliance for more than 20 minutes per user each time. Extended use will reduce the longevity of the unit.
	Don't operate the controller with wet hands.
	Don't place unit outdoors or expose to the weather.
	Don't use if you have any medical conditions that may prevent you to feel heat. People of poor health should seek medical advice. Don't use this product unless advised.
	Don't use product at temperatures higher than 104 degrees F. Store unit in room temperature.
	Don't use the power supply with other rated voltage, so as not to cause a fire or damage to the product.
	Don t, smoke when using the product.
	Please use the power adapter that came with the product.
	In order to avoid injury or accident, don't use in a wet environment.
	Don't use after a meal. Use of product after a meal may cause discomfort.
	Don't use this product while operating other equipment or machinery. Don't use product if user is undergoing medical treatment.
	Stop using this product if you experience discomfort or pain or any abnormalities. Consult a physician.
	Don't use it for therapeutic purposes.
	Don't bend or place heavy objects on unit's power cord.
	Don't disassemble product to repair.
	When you unplug it, you should hold the front end of the power plug. Don't pull the power cord at will.
	Unplug and turn off the power after using.
	Do not use if unit or related accessories are damaged or have exposed internal parts.
Bans	Do not fall asleep on the product when the product is "ON" and operating.
	Do not use the product if you are drunk.
	Stop use if you smell smoke or odors coming from the unit.
	Do not use gasoline to wipe or spray water on unit to clean.
	Do not use if user accidently splashes water on or drops unit into water.
	When lightning occurs, do not use product and disconnect the power cord.
Pull the plug	When doing maintenance on the product, unplug power cord from outlet. Do not use wet hands as that may cause an electric shock or injury.
	After use or when not in use, the power cord should be unplugged.
	When run into power failure, please turn off the power switch immediately and unplug the power cord.

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Problem–Solving Methods:

Serial Number	Phenomenon	Possible reason	Solving methods
1	Unit makes "xiuxiu" or " dada" sound.	Sound is made by friction between massager balls and cloth in normal operation.	Normal function. Does not need solving.
2	Failed starting up	Unit is unplugged. Power source is not working.	Check to see if unit is plugged properly into power source. Check power source for power.
		Set time is up.	Plug the power plug or cigarette lighter socket properly and restart.

If you do not have any of the above problems and there is still an abnormality with your unit, please contact a local service center and ask for maintenance or repair.

Cleaning and maintenance of the product

Cleaning

- Before cleaning, make sure the switch is turned off and the power plug is disconnected with the outlet.
- Please us a dry or slightly moist cloth to clean the surface of the product.

Attention

- Do not use abrasive cleaners such as benzene or thinner to clean the product, otherwise the color of product may fade.

Maintenance

- Make sure the switch is turned off and the power plug is disconnected from the outlet.
- Keep the product clean and away from high temperature places.
- If your unit is going to be unused for a long time, please cover your unit to prevent dust build up. Keep unit away from any dusty environment.